

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
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SECY/CHN 015/08NKS

CA No. 100512895
Complaint No. 93/2022

In the matter of:

Narayan DassComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mrs. Vinay Singh, Member (Legal)
2. Mr. Nishat Ahmed Alvi, Member (CRM)

Appearance:

1. Ms. Vandana Malik, Counsel of the complainant
2. Mr. Imran Siddiqi, Ms. Ritu Gupta, Mr. Sanjeev Valecha, Ms. Shweta Chaudhary & Ms. Katha Mathur, On behalf of BYPL

ORDER

Date of Hearing: 05th July, 2022

Date of Order: 07th July, 2021

Order Pronounced by:- Mr. Nishat Ahmed Alvi, Member (CRM)

Present complaint has been filed by the complainant on behalf of Narayan Dass - the registered consumer of the respondent vide CA no. 100512895. As per complaint it is alleged that respondent has transferred wrong dues on the connection of the registered consumer who is brother-in-law of the complainant. It is also alleged that respondent has also disconnected the supply of electricity on consumer's aforesaid CA No. Complainant has prayed for removal of alleged illegally transferred dues and for correction of bill.

Deekh

Vijay

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After notice representative of respondent appeared and filed reply along with relevant documents. As per reply the subject premises were having four connections vide CA No. 100512864 in the name of complainant, CA No. 151481606 in the name of Ravi, CA No. 152633486 in the name of Leela and CA No. 100512895 in the name of Narayan Dasss. Kusum the complainant who was consumer of CA No. 100512864 did not pay the energy dues. Consequently her supply was disconnected. Later on, respondent on visit found that Rani Consumer vide CA no. aforesaid was supplying energy to Kusum when even after notice did not stop unauthorized supply to Kusum, dues pertaining to Kusum were transferred on her as per DERC Regulations, on non-payment whereof her connection was also disconnected. After this second disconnection respondent came to know that another CA holder of the premises-Leela aforesaid was supplying energy to both the disconnected meters by unauthorized extension of supply. Again when even after notice asking to stop illegal extension of supply, said Leela did not respond all dues were transferred on her as per DERC Guidelines. On Non-payment where of her connection was also disconnected. Lastly, respondent on knowing that present consumer is also supplying electricity by illegal extension to aforesaid three and when even after notice present consumer did not stop, all dues were transferred on present CA No. 100512895.

Accordingly, respondent alleged that the dues are correct and due to unauthorized extension of supply to all portion of disconnected connections, respondent was bound to transfer all dues on the present consumer and disconnect his supply of electricity.

On the first date of hearing i.e. 09.06.2022, the complainant did not appear before this Forum and telephonically sought adjournment. Accordingly, complaint was adjourned to 05.07.22. On this date Ms. Vandana Malik,

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Advocate appeared for the complainant and placed on record an application written by complainant. By way this application complainant states that her grievance has since been resolved in this matter. She is satisfied fully and wants no more action. Complainant by way of this application has prayed to allow her to withdraw the present complaint. Counsel present on behalf of the complainant has also confirmed complainant's wish to withdraw the complaint.

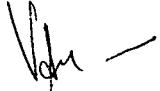
In view of aforesaid resolution of the complainant's grievance and her satisfaction and further statement that she want no more action, application of the complainant is allowed, in the interest of justice.

As such complaint is dismissed as withdrawn/satisfied.

No order as to the cost. A copy of this order be sent to both the parties and file be consigned to record room thereafter.

The order is issued under the seal of CGRF.


(NISHAT AHMAD ALVI)
MEMBER (CRM)


(VINAY SINGH)
MEMBER (LAW)